



Cancellation Policy

Cancellations and rescheduling for all appointments, must be made with a minimum 24 hours' notice of your appointment or you will incur a 50% cancellation fee.

Your notice allows me time to offer your time slot to another client in need of care.

Kinesiology Sessions (In-person)

Full payment at the time of booking is required to secure Kinesiology Session.

Appointments made via phone or email will be required to make the payment via the website to secure your booking or over the phone prior to the session. If payment is not received within 48 hours, your appointment will be cancelled.

Cancellations and rescheduling with **more than 24 hours' notice** of your appointment, can be issued a full refund.

Cancellations or rescheduling made within **24 to 2 hours' notice** of your appointment will incur a 50% cancellation fee.

No shows or rescheduling made within **2 hours' notice** will incur a 100% cancellation fee.

Running late for the appointment, we will continue to hold your time slot for the session.

Last modified May 2023.